

ALLOCATIONS POLICY



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Nottingham City Homes Registered Provider

Nottingham City Homes Registered Provider Limited (Registration number 4862) is a provider of affordable social housing and temporary accommodation in the City of Nottingham. NCH RP is a member of the Nottingham City Homes Group with Nottingham City Homes Limited and Nottingham City Homes Enterprise Limited.

NCH RP is focused on delivering a quality housing service to its existing tenants and supported housing for citizens with care, support and supervision needs in housing crisis and from Women's Aid refuges.

Whilst NCH RP was originally constituted to build new social housing in Nottingham, that has not been possible in recent years. Responding to this changed environment, NCH RP has directed resources to the expanding need to assist homeless families and citizens presenting to the Council in housing crisis. NCH RP has significantly extended its provision of supported temporary accommodation provision and services, supporting residents at the point of crisis, sheltering and helping them to find a permanent home and break the cycle of homelessness.

1.0 Policy Purpose

1.1 This policy details how Nottingham City Homes Registered Provider (NCH RP) allocated its permanent homes and supported temporary accommodation to local citizens and families in Nottingham.

2.0 Allocation of permanent General Needs homes

- 2.1 NCH RP owns and manages a small number of general needs permanent homes for social and affordable rent.
- 2.2 NCH RP allocates all of its general needs homes through 100% nomination to the common Housing Register of Nottingham City Council. This ensures that homes are fairly offered to households most in need.
- 2.2 To be considered for an NCH RP permanent home, eligible households must apply to go onto the Council's Housing Register. This can be found at; <u>https://www.nottinghamhomelink.org.uk/looking-for-a-home/</u>

3.0 Allocation of permanent Housing First homes

- 3.1 NCH RP manages a small number of supported Housing First homes for affordable rent that are let to single people with complex support needs who have experienced homelessness.
- 3.2 NCH RP allocates all of its supported Housing First homes through 100% nomination from Nottingham City Council's Housing Solutions and Rough Sleeper teams.
- 3.2 These homes are not allocated through the Council's Housing Register in view of the specialist nature of the support provided.

4.0 Allocation of temporary Refuge Move-On homes

- 4.1 NCH RP owns and manages a small number of supported Move-On homes for affordable rent that are let to women and their families that have been in one of the women's aid refuges in the City of Nottingham. They are intended to be interim accommodation after refuge placement and before a permanent home.
- 4.2 NCH RP allocates all of its supported Move-On homes through 100% nomination from the partner women's aid refuge.
- 4.3 These homes are not allocated through the Council's Housing Register in view of the specialist nature of the support provided and the temporary nature of the accommodation.

5.0 Allocation of Temporary Accommodation for homeless families

- 5.1 NCH RP manages a portfolio of supported, furnished temporary accommodation let to families that have presented to Nottingham City Council in housing crisis and the Council have accepted a homelessness duty.
- 3.2 NCH RP allocates all of its supported temporary accommodation through 100% nomination from Nottingham City Council's Housing Solutions team.
- 3.2 These homes are not allocated through the Council's Housing Register in view of the specialist nature of the accommodation and support provided.